



Beerwah State High School

Beerwah SHS Laptop Hire Program Information and Agreement

Beerwah SHS is pleased to continue offering a Laptop Hire Program to all year levels. The laptop hire program has been designed to complement our BYOD program and support all students in becoming connected at Beerwah. The school does have a limit on the number of devices available. Hire Requests will be filled based on availability of a device.

All laptops used in the program have been set up for each individual student and are not to be used by others; the laptops are the property of the Queensland Department of Education regardless of funding source. The school will take no responsibility for any theft or damage. Where the laptop is damaged or stolen, the school may invoice a student's parent/caregivers for the full cost of repair or replacement and the misuse of school laptops will be dealt with according to the Beerwah SHS Student Code of Conduct.

Students will be required to pay a yearly fee as advertised on application for the personal use of these laptops. This payment can be made upfront or paid in instalments. Laptops will need to be returned to the school over the Christmas holiday period for service and maintenance. This laptop will be covered for faulty components. The IT Department at Beerwah SHS will manage any warranty claims with the insurance vendor should they be necessary.

The Package

The equipment referred to in this agreement consists of a laptop computer, protective hard carry case charger and the department's standard suite of software, including Microsoft Office.

For the purpose of this document, all of these items are referred to collectively as the 'laptop'. Each laptop will be:

- protected by anti-virus tools and automated updates
- able to be connected to the school network for filtered internet and email usage for student learning
- installed with the department's standard suite of productivity software
- Bluecoat web filtering at school (high) and at home (medium).

Acceptable Computer and Internet Use

Communication through internet and online communication services must comply with the Student Code of Conduct in relation to acceptable use of mobile phones and other devices. This document is available on the school website.

Students should be aware that they are held responsible for their actions while using the internet and online communication services. Students will be held responsible for any breaches caused by other person(s) knowingly using their account to access internet and online communication services.

The misuse of internet and online communication services may result in disciplinary action which includes, but is not limited to, the withdrawal of access to services.

Note: Use of internet and online communication services can be audited and traced to the account of the user.

Passwords

Passwords must not be shared. They must be kept confidential, and changed when prompted or when known by another user. Personal accounts cannot be shared. Students must not allow others to use their personal account or laptop for any reason. Students should log off at the end of each session to ensure no one else can use their account or laptop.



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Theft and Loss

In the case of loss or suspected theft of an assigned laptop, the school will initiate recovery procedures, however, should a device be unrecoverable, the full cost of replacement may be charged to the parent/caregiver.

Warranty & Damage

All laptops and batteries are covered by a manufacturer's warranty which covers manufacturing defects through normal usage. On most devices, there is no cover for accidental damage, negligence, abuse or malicious damage.

Any software or hardware issues, vandalism, damage, loss or theft of the laptop must be reported immediately to the IT Department at Beerwah State High School.

Wilful and Malicious Damage

Where a school or insurance vendor determines that damage has been intentionally caused to a device or a student has disrespected school property, the full cost of repair or replacement may be charged.

Software

The software loaded on the laptop is licensed to the Department of Education or the school. Students may have the ability to install additional software onto the laptop. However, only licensed software can be installed. The student must hold a valid licence for any software installed and the licence must be appropriate for installation on the laptop. Laptops will be periodically audited by the department and the student should present the valid software licence, if requested.

Monitoring and Reporting

Students must be aware that all use of internet and online communication services can be audited and traced to the account of the user.

All material on the laptop is subject to review by authorised school staff. If at any stage there is a police request, the Department of Education will provide the authorities with access to the laptop and personal holdings associated with the use of the machine.

Subsequent Points of Agreement:

Students are reminded that in using these laptops they must comply with the school's Student Network / Internet Access Agreement and Internet Usage Policy.

Students should not:

- Create, participate in or circulate content that attempts to undermine, hack into and/or bypass the hardware and/or software security mechanisms that are in place;
- Disable settings for virus protection, spam and/or internet filtering that have been applied as part of the school standard;
- Use unauthorised programs and intentionally download unauthorised software, graphics, videos, music or games;
- Intentionally damage or disable computers, computer systems or DOE networks;
- Use the laptop for unauthorised commercial activities, political lobbying, online gambling, harassment of others or any unlawful purpose;
- Disseminate images or sound using the laptop to others for the purpose of causing embarrassment to individuals or the school, or for the purpose of bullying or harassment.

The school has the right to invoke appropriate disciplinary processes to respond to such behaviour by a student.



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Students are responsible for the timely backing up of data. Should a hardware or software fault occur, assignment work may be lost. The school is not responsible for any data loss. Students should also be aware that, in the event that any repairs need to be carried out, the contents of the laptop may be deleted and reformatted.

Frequently Asked Questions – Laptop Hire Program

Will I need to bring the Laptop to school every day?

Yes. Beerwah SHS uses a range of digital learning management systems which rely on students having ongoing daily access to a device.

What happens if I lose my laptop or it gets stolen?

Loss or theft of the laptop must be reported immediately to the school's IT Department. In the case of loss or suspected theft of an assigned laptop, the school will initiate recovery, however, should a device be unrecoverable, the full cost of replacement may be charged.

Can I install software on the laptop?

Yes. Students can install additional software onto the laptop. However, only licensed software can be installed.

Do I need to back up?

Yes. It is the student's responsibility at all times to back up all files. Use of OneDrive is strongly encouraged. The school is not responsible for any data loss.

What happens if I accidentally damage the laptop?

Any damage, software or hardware issues must be reported immediately to the school's office/IT staff.

Will the school assist me with network connection issues at school?

Yes. Students can visit the IT Support Office located in the Resource Centre before school and during recess breaks for advice and assistance.

Will the school assist me with home internet connection settings and issues?

No. Your home internet provider or local computer technician can assist you with these enquiries.

Will the school protect the device from virus attacks?

Yes. Each school assigned laptop will be protected by anti-virus tools.

Can I take my hire laptop to the IT Department at school for repair?

Yes. Students can visit the IT Support Room located in the Library before school and during recess breaks for advice and assistance. The IT Department will manage any warranty claims if necessary and will provide hardware or software repairs as required.

What is deemed inappropriate?

All illegal (unlicensed) software; pirated music or videos; defamatory documents, or images, or any content not suitable for viewing by persons under the age of 18 are deemed inappropriate.



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Care and Use of Laptop

Whilst the laptop is issued to the student, they are responsible for taking care of and securing the laptop and accessories.

- When not in use the laptop should be stored in its carry case. Should students need to leave the laptop unattended it needs to be stored in a secure location e.g. locker.
- If a laptop is accidentally damaged students must report the damage immediately to administration personnel. If damage occurs to the laptop the school will determine when and/or if a replacement machine is made available to the student.
- Before switching on, gently place the laptop on a stable surface and then switch on.
- Avoid moving your laptop around when it is turned on and always package, carry and store the laptop in its carry case for transportation.
- Ensure the laptop is switched off before being placed into the carry case and transported.
- Take care when using the laptop. Avoid dropping or bumping the machine. Don't poke, prod, push or slam the screen. Never pick up the laptop by its screen.
- Only connect the adapter supplied to your machine. Never use an adapter belonging to another machine.
- Do not wrap the cord tightly around the adapter box and when unplugging the power cord, pull on the plug itself, not the cord.
- Computer batteries can become hot during use. Do not use the computer on your lap.
- Don't have food or drink near the laptop.

Additional Information in relation to Day Hire Laptops:

- The Student Laptop Hire Agreement and Stay at School Laptop Permission Form must be signed and returned to the school before a Stay at School laptop can be borrowed.
- Stay at School laptops are available for borrowing from the IT Support Room in the Resource Centre from 8.30am each day and must be returned by 3.00pm on the same day.

By signing the Student Laptop Hire Agreement and Stay at School Laptop Permission Form, the student and parent/caregiver understand and acknowledge that:

- The laptop must stay at school.
- The laptop must be returned to the IT Support Office in the Library by 3.00pm on the day it was borrowed.
- The borrower and their parent/caregiver are responsible for any damage to the laptop and agree to pay for any repair cost. Stay at School laptops are checked for damage by IT staff every day upon return.
- All policies and guidelines as per the Student Code of Conduct apply to the use of a stay at school laptop.
- If the laptop is lost while borrowed, the full cost of replacement will be required.

NOTE: Failure to return the laptop may result in the student not being allowed to borrow a school laptop in future